Projects by System & Topic

Please feel free to adapt these project documents as needed in your own studies. You can find more information about specific methods in the Methods & Templates section of the wiki. Contact libraryux@harvard.edu if you're interested in running a study.

Catalog/Discovery Platform (Primo)

Primo, Alma

- Primo Accessibility Audit, Spring 2019
- HOLLIS - Journal Clustering, Spring 2019
- HOLLIS - Browzine Integration, Spring 2019
- HOLLIS Request Links - On the Spot Testing, Summer 2018
- Primo - New Design Evaluation, Spring 2017

Primo, Aleph

- HOLLIS+ User Testing, How Do Students Find Known Citations?, Fall 2016
- HOLLIS+ Desktop Usability Testing, June 2016
- HOLLIS+ Mobile User Interviews, June 2016
- Metalib & SFX Usability Testing, June 2016

Digital Collections & Viewer

- Digital Collections Platform 2.0 User Research, Fall 2019
- Mirador Pagination Study, Spring 2019
- Digital Collections Platform, Item Detail & Navigation
- Digital Collections Persona Development Research, 2017
- Colonial North America New Interface Testing, Spring 2017 (HarvardKey required)
- Colonial North American User Testing, Spring 2016 (HarvardKey required)
- Colonial North American User Testing, Spring 2016 (HarvardKey required)
- Library Viewer (Mirador) Usability, Summer 2015

Springshare (Libguides, LibCal, LibAnswers)

- LibAnswers User Interviews & Preferences, Spring 2018
- LibCal Accessibility Testing, November 2017
- LibGuides Usability 2, Fall 2016 & Spring 2017
- Citation Tools LibGuide Testing, Spring 2016
- Libguides Eye-Tracking, June 2015
- Libguides Usability, Spring 2015

LIBRARY.HARVARD.edu

- Library.Harvard Utility Navigation (HOLLIS login, Hours drop-down), Fall 2019
- Library.Harvard Topic pages - user interviews, Spring 2019
- Library.Harvard Personas & IA Research, LAC 2018
- Library.Harvard Redesign, Spring 2018
- Library.Harvard UX Discovery, Spring 2017 (HarvardKey Required)

Websites

- Touch this Page Accessibility Review, Spring 2018
- Find a Space Usability, Fall 2018
- HKS Library Website Card Sort & Microfeedback, Spring 2016
- Harvard University Archives Card Sort, Spring 2016
- Divinity School Website User Testing, Spring 2016
- Library Portal Usability Testing, Spring 2016
- Law School Library Homepage Inquiry
- Dumbarton Oaks Website Online Card Sort
- Baker Library Website Design Prototype Testing
Course reserves

- Leganto (Course Reserves) Usability Testing, Fall 2017
- Leganto Accessibility Review, June 2017
- Canvas Reserves Tool (RList) Usability Testing, Fall 2015

Other Systems

- CURIOSity Navigation Labels, Fall 2019
- Aeon Plugin for Archives Space, Spring 2019
- Cobweb User Testing, Spring and Summer 2018
- Lean Library Student Focus Group, Spring 2018
- Yewno Usability Testing, August 2017
- Aeon, Summer 2017
- PAIF Accessibility Testing Projects, Spring 2017 (HarvardKey required)
- Archives Space - Multi-Site Comparison Time on Task
- FAS New Student Events (Dudley Fest & Lamont Open House), Fall 2016
- Yewno Usability Testing, June 2016
- Library Infographic Search Headaches, Summer 2016
- Library Infographic, Handling Harvard's Treasures, Summer 2016
- Library Infographic, Special Collections, Summer 2016
- Canvas Library iframe User Testing, Spring 2016
- Portal Navigation, Get It Services, Spring 2016
- Yewno Accessibility Review, June 2016
- HGL Usability Testing on OGP, Fall 2015-Spring 2016
- Search Smarter Infographic Usability Testing, December 2015
- Archives Space Usability Testing (test script only), Fall 2015
- Library Infographic Google & HOLLIS+ (Paper + Informal Testing), Fall 2015
- Web Archiving Systems Usability Testing, Summer 2015
- Archival Discovery User Research, Summer 2015 (link to Google Doc with researcher protocol)
- ADS Accessibility Review, April 2015

Research Process

- Studying the Student Research Process (2016)
- How Students Use Videos in Research, Fall 2016
- Research Process, Fall 2015

Spaces & Services

- Tech Lending Survey, Fall 2019
- Cabot Library Usage Patterns, Spring/Fall 2019
- Digital Signage Assessment, Fall/Spring 2017
- Lamont Feasibility, Data & Assessment Team, Spring 2017
  - Study Spot Survey Presentation Slides (for more information, please contact Danielle Adams)
- Widener Info Desk (ST Lee Grant Project), Fall 2017
- Cabot Library Assessment, Fall 2017
- Patron for a Day (Measuring Library UX course), Summer 2016
- Countway Cafe Survey
- FAS Undergraduate Collections Interviews, Spring 2016
- HL Library Space Interviews (HarvardKey required)
- PRF Program Focus Group
- SEAS Interviews, Summer 2015

Other Links

- Building a Participant Pool for Accessibility Testing Overview | Wiki (Harvard Key required)
- Harvard Law School Library UX Team Wiki (HarvardKey required)
- Research Guides: Makeover Edition, 2013 (handout and recording from RTL Shares session)

Know of others?

Know of a project that should be linked here? Email libraryux@harvard.edu with the details.