

# Support

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This Wiki Help section is geared towards Wiki basics and Harvard Customizations to Confluence. There are many additional resources available to help you create, organize, and collaborate using your Harvard Wiki space.

There are a also few help resources available from Atlassian, the vendor of Confluence:

- [A comprehensive user's guide](#)
- [Tutorial videos](#)
- [Getting Started](#) documents
- A training program to become a "[Confluence Ninja](#)."

In addition to the documents from Atlassian, please check out the "[Frequently Asked Questions](#)" (FAQs) section to see if someone has already asked your question. You can also pose a new question in the comments of the FAQs.

Lastly, if you have questions, please feel free to contact the IT Help Desk at [ithelp@harvard.edu](mailto:ithelp@harvard.edu). The Help Desk will be able to provide you with assistance for most of your Wiki questions - and if they can't help you, they will get you in touch with someone who can assist.

## Wiki Update Blog

### Blog Posts

- [Draw.io plugin upgraded](#) created by [Carter Snowden](#)  
Jun 30, 2016  
[Wiki Help Documentation](#)
- [Table Filter Plugin to be retired](#) created by [Carter Snowden](#)  
Apr 28, 2016  
[Wiki Help Documentation](#)
- [Gister plugin added](#) created by [Carter Snowden](#)  
Jun 02, 2015  
[Wiki Help Documentation](#)
- [Favoriting Spaces](#) created by [Carter Snowden](#)  
May 12, 2015  
[Wiki Help Documentation](#)
- [Blueprints functionality restored](#) created by [Carter Snowden](#)  
Mar 26, 2015  
[Wiki Help Documentation](#)
- [Harvard Wiki Upgraded](#) created by [Carter Snowden](#)  
Jan 14, 2015  
[Wiki Help Documentation](#)
- [January 16th Wiki Release](#) created by [Danny Brooke](#)  
Jan 09, 2014  
[Wiki Help Documentation](#)
- [November Mini-Release](#) created by [Danny Brooke](#)  
Nov 20, 2013  
[Wiki Help Documentation](#)
- [Wiki Upgrade News](#) created by [Danny Brooke](#)  
May 23, 2013  
[Wiki Help Documentation](#)
- [January 17th Wiki Update](#) created by [Danny Brooke](#)  
Jan 17, 2013  
[Wiki Help Documentation](#)

- [New Wiki Help and Trainings](#) created by  
Danny Brooke  
Dec 06, 2012  
[Wiki Help Documentation](#)
- [Wiki Updates July 2012](#) created by  
Danny Brooke  
Jul 17, 2012  
[Wiki Help Documentation](#)
- [Terms of Use and Group Integration with Space Permissions](#) created by  
Susan Smith  
Sep 19, 2011  
[Wiki Help Documentation](#)