Support

This Wiki Help section is geared towards Wiki basics and Harvard Customizations to Confluence. There are many additional resources available to help you create, organize, and collaborate using your Harvard Wiki space.

There are a also few help resources available from Atlassian, the vendor of Confluence:

- A comprehensive user's guide
- Tutorial videos
- Getting Started documents
- A training program to become a "Confluence Ninja."

In addition to the documents from Atlassian, please check out the "Frequently Asked Questions" (FAQs) section to see if someone has already asked your question. You can also pose a new question in the comments of the FAQs.

Lastly, if you have questions, please feel free to contact the IT Help Desk at ithelp@harvard.edu. The Help Desk will be able to provide you with assistance for most of your Wiki questions - and if they can't help you, they will get you in touch with someone who can assist.

Wiki Update Blog

Blog Posts

- Draw.io plugin upgraded created by Carter Snowden
  Jun 30, 2016
  Wiki Help Documentation
- Table Filter Plugin to be retired created by Carter Snowden
  Apr 28, 2016
  Wiki Help Documentation
- Gister plugin added created by Carter Snowden
  Jun 02, 2015
  Wiki Help Documentation
- Favoriting Spaces created by Carter Snowden
  May 12, 2015
  Wiki Help Documentation
- Blueprints functionality restored created by Carter Snowden
  Mar 26, 2015
  Wiki Help Documentation
- Harvard Wiki Upgraded created by Carter Snowden
  Jan 14, 2015
  Wiki Help Documentation
- January 16th Wiki Release created by Danny Brooke
  Jan 09, 2014
  Wiki Help Documentation
- November Mini-Release created by Danny Brooke
  Nov 20, 2013
  Wiki Help Documentation
- Wiki Upgrade News created by Danny Brooke
  May 23, 2013
  Wiki Help Documentation
- January 17th Wiki Update created by Danny Brooke
  Jan 17, 2013
  Wiki Help Documentation
• New Wiki Help and Trainings created by Danny Brooke Dec 06, 2012 Wiki Help Documentation
• Wiki Updates July 2012 created by Danny Brooke Jul 17, 2012 Wiki Help Documentation
• Terms of Use and Group Integration with Space Permissions created by Susan Smith Sep 19, 2011 Wiki Help Documentation