alternative way to map a drive to Sharepoint Online

If you have trouble mapping your drive, you may also try the following, which includes troubleshooting steps.

Map the site as a network drive (alternative)

1. Double-click on My Computer to bring up Windows Explorer.
2. Click **Map Network Drive** near the top of the window
3. The **Map Network Drive** dialog box will come up.
4. Check the **Reconnect at logon** checkbox.
5. Click on the link underneath **Connect to a Web site that you can use to store documents and pictures.**

   ![Map Network Drive](image)

   **What network folder would you like to map?**

   Specify the drive letter for the connection and the folder that you want to connect to:

   **Drive:**
   ![Drive Selection]

   **Folder:**
   ![Folder Selection]

   - Example: `\myserver\share`
   - **Reconnect at logon**
   - **Connect using different credentials**

   ![Add Network Location](image)

   **Specify the location of your website**

   Type the address of the website, FTP site, or network location that this shortcut will open.

   **Internet or network address:**
   ![Internet Address]

   ![View Examples](image)

6. The **Add Network Location** Wizard dialog box will come up.
   1. Click **Next** and click **Choose a custom network location**, and click **Next**.
   2. You will now enter the location of your document library or site.
   3. An example (You would change the CAPS to your actual site name) would be `https://hu.sharepoint.com/sites/seas/YOURSITE` to map the drive to the root of your site, or `https://hu.sharepoint.com/sites/seas/YOURSITE/YOURLIBRARYNAME`

   ![Add Network Location](image)

   **Specify the location of your website**

   Type the address of the website, FTP site, or network location that this shortcut will open.

   **Internet or network address:**
   ![Internet Address]

   ![View Examples](image)

7. After you have filled in the site library you wish to connect to, click **Next**. The cursor will spin, and eventually, you should see a login box.
   1. Enter your login credentials (ie: your @seas.harvard.edu email address, and your Icemail password)
   2. Type a name for this network location and click **Next** and **Finish**
   3. You will now be able to open your Sharepoint site or document library as a mapped drive, shown in **Computer**.
Open a ticket by sending an email to help@seas.harvard.edu

If you are unable to map your drive or if any of the steps do not work, try the troubleshooting steps here: Issues Mapping a drive to Sharepoint Online