Support

This Wiki Help section is geared towards Wiki basics and Harvard Customizations to Confluence. There are many additional resources available to help you create, organize, and collaborate using your Harvard Wiki space.

There are also a few help resources available from Atlassian, the vendor of Confluence:

- A comprehensive user's guide
- Tutorial videos
- Getting Started documents
- A training program to become a "Confluence Ninja."

In addition to the documents from Atlassian, please check out the "Frequently Asked Questions" (FAQs) section to see if someone has already asked your question. You can also pose a new question in the comments of the FAQs.

Lastly, if you have questions, please feel free to contact the IT Help Desk at ithelp@harvard.edu. The Help Desk will be able to provide you with assistance for most of your Wiki questions - and if they can't help you, they will get you in touch with someone who can assist.

Wiki Update Blog

Blog Posts

- **Draw.io plugin upgraded** created by Carter Snowden
- **Table Filter Plugin to be retired** created by Carter Snowden
- **Gister plugin added** created by Carter Snowden
- **Favoriting Spaces** created by Carter Snowden
- **Blueprints functionality restored** created by Carter Snowden
- **Harvard Wiki Upgraded** created by Carter Snowden
- **January 16th Wiki Release** created by Danny Brooke
- **November Mini-Release** created by Danny Brooke
- **Wiki Upgrade News** created by Danny Brooke
- **January 17th Wiki Update** created by Danny Brooke
- **New Wiki Help and Trainings** created by Danny Brooke
- **Wiki Updates July 2012** created by Danny Brooke
- **Terms of Use and Group Integration with Space Permissions** created by Susan Smith