Support

This Wiki Help section is geared towards Wiki basics and Harvard Customizations to Confluence. There are many additional resources available to help you create, organize, and collaborate using your Harvard Wiki space.

There are also few help resources available from Atlassian, the vendor of Confluence:

- A comprehensive user's guide
- Tutorial videos
- Getting Started documents
- A training program to become a “Confluence Ninja.”

In addition to the documents from Atlassian, please check out the “Frequently Asked Questions” (FAQs) section to see if someone has already asked your question. You can also pose a new question in the comments of the FAQs.

Lastly, if you have questions, please feel free to contact the IT Help Desk at ithelp@harvard.edu. The Help Desk will be able to provide you with assistance for most of your Wiki questions - and if they can't help you, they will get you in touch with someone who can assist.

Wiki Update Blog

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Wiki Help Documentation