Wiki Imports

Importing From Another Instance of Confluence

If you'd like to import Confluence content to the Harvard Wiki, follow these steps:

1. Look at the bottom right of this page to see the current version. You don't need to match up to this version directly, but you do need the same major version (currently version 5). If you cannot upgrade to the matching version, we can still attempt an import, but there may be a few extra steps. Contact us at ithelp@harvard.edu for more information.
2. Go into your instance of Confluence and export the content following the process outlined here. You'll want to use the export to XML option.
3. Send the zip of the export to ithelp@harvard.edu. If it's too big to send via email, drop us a note at the same address, and we'll get in touch with you. Make sure to include your preferred wiki space name and space key in your email!
4. We'll then attempt to import the content to wiki.harvard.edu and let you know how it goes.

Importing from MediaWiki, DokuWiki, etc.

If you have content that's currently in another Wiki, you'll need to take a few additional steps in order to import your content to the Harvard instance of Confluence. This process not only has an additional step to convert the files using the Universal Wiki Importer (UWC) but also involves iCommons setting up an older instance of Confluence to receive the import. This may take a bit longer than would an import from another instance of Confluence.

1. The Universal Wiki Importer (UWC) converts your Wiki export to a format that can be imported to Confluence. After you run your export from your version of DokuWiki, MediaWiki, or another supported Wiki, run the files through the UWC.
2. Send the zip of the export to ithelp@harvard.edu. If it's too big to send via email, drop us a note at the same address, and we'll get in touch with you. Make sure to include your preferred wiki space name and space key in your email!
3. We'll then attempt to import the content to wiki.harvard.edu and let you know how it goes.