Harvard Alma API Usage Agreement

Allowed Usage

Ex Libris Alma APIs can be used to retrieve or update Harvard created metadata related to Harvard collections. Non-Harvard created Licensor Data (vendor provided licensed resource metadata) cannot be ingested into local systems. See Licensor terms from contract for specific details:

9.1 Customer agrees not to (i) make the SaaS Service or the Licensor Data available in any way for the use or benefit of any unauthorized party and shall use commercially reasonable efforts to prevent unauthorized access to or use of the SaaS Service or the Licensor Data, and shall notify Ex Libris as soon as possible after it becomes aware of any unauthorized access or use; (ii) copy, modify, create derivative works from or use the SaaS Service, the Licensor Data, the Documentation or related materials or other proprietary information received from Ex Libris, in whole or in part, other than as expressly permitted by this Agreement, unless Ex Libris so consents in writing; (iii) reverse engineer, decompile or disassemble the SaaS Service or any components thereof except as permitted by law; (iv) violate or abuse the password protections governing access to and use of the SaaS Service; (v) remove, deface, obscure, or alter Ex Libris' or any third party's copyright notices, trademarks or other proprietary rights notices affixed to or provided as part of the SaaS Service, the Licensor Data and/or the Documentation; (vi) use any robot, spider, scraper, or other automated means to access the SaaS Service or the Licensor Data for any purpose without Ex Libris' written consent; (vii) use or display SaaS Service logos differing from Ex Libris’ own without Ex Libris’ prior approval, which shall not be unreasonably withheld; (viii) store information or materials in the SaaS Service that violates a third party’s rights or breaches applicable law; and/or (ix) use the SaaS Service, the Licensor Data or the Documentation in a way which would violate any applicable laws, rules and regulations.

Questions about identification or use of Licensor Data should be sent to Library Technology Services (LTS). Please choose category of API Use Review.

Confidential Data

Alma APIs cannot be used to harvest, display, or distribute information about Harvard patrons or their use of Harvard Collections, including name, contact information, or usage information.

API Request Threshold

Harvard has a threshold of 25 Ex Libris API gateway calls per second for all systems and services. API calls should not exceed 1 call per second per API key.

If your application encounters the following error, please report immediately to Library Technology Services (LTS). Please choose category of API Use Review.

```xml
<?xml version="1.0" encoding="UTF-8" standalone="yes"?>
<web_service_result xmlns="http://com/exlibris/urm/general/xmlbeans">
<errorsExist>true</errorsExist>
<errorList>
```
API Key Distribution Process

Upon receipt of signed agreements by stakeholder groups requesting API access, LTS will distribute an API Key for the Primo Sandbox environment for use in development.

Prior to generation and distribution of a Alma Production API key, all uses of the Alma API should be submitted to LTS in advance for a code review. Please choose category of API Use Review. Please include the full inventory of calls used, a description of the use of returned data, and information about expected throughput and metering/limiting calls.

API Key and Password are confidential and should not be shared beyond team members who have signed use agreement forms.

Authorized Signature

By signing my name below, I certify that I have read the above information. Any questions concerning these policies have been discussed with LTS Staff. My signature also certifies my understanding of and agreement to work within the policies outlined above.

Project Name: ________________________________
Team Member Name: ___________________________
Team Member Signature: _______________________
Date: ___________________________